

IT Manager/Assistant IT Manager (performing as Systems Analyst/Analyst Programmer) (Ref: 2500696) Office of the Chief Information Officer

The Office of the Chief Information Officer (<https://www.eduhk.hk/ocio>) provides quality services to support all central information systems in support of teaching, learning, research and administration and places emphasis on staff's career/professional development. The Office is looking for quality professionals to fill the post.

The appointee will be assigned to the application development team. Duties include:

- Lead the planning, design and implementation of smart campus projects;
- Collaborate with stakeholders to gather and analyze user requirements;
- Supervise the technical team in developing, testing and deploying smart campus applications;
- Identify emerging technologies to drive innovation within smart campus initiatives;
- Ensure comprehensive documentation and compliance with the University's policies;
- Provide ongoing technical support and training to end-users; and
- Perform any other duties as assigned.

The following are the requirements for the position:

- Bachelor's degree in Information Technology, Computer Science, or related disciplines;
- Preferably six years of relevant full-time post-qualification work experience gained in a sizable IT environment. Applicants with less relevant work experience may be considered for the post of Assistant IT Manager;
- Proficiency in integrating and managing IoT devices and systems for smart campus applications;
- Strong knowledge and experience in AI/ML technologies, particularly in natural language processing or computer vision;
- Experience in developing and deploying AI-driven solutions, such as chatbots and meeting transcription services;
- Proficiency in mobile application development, with experience in both iOS and Android platforms;
- Familiarity with cloud computing platforms, such as AWS, Azure, or Google Cloud, for deploying and managing scalable applications;
- Strong understanding of cybersecurity principles and best practices for safeguarding campus IT infrastructure;
- Excellent project management skills, with the ability to lead cross-functional teams and manage multiple projects simultaneously;
- Familiarity with data analytics and visualization tools to derive insights from campus data;
- Excellent command of English and Chinese, with the ability to manage multiple tasks, work independently, and think proactively; and
- Strong analytical, problem-solving and interpersonal skills; and be a good team player.

Applicants who have responded to the previous advertisements (Ref: 2400875, 2401190 & 2500196) for the same position are under consideration and need not re-apply.

Salary will be commensurate with qualifications and experience.

Initial appointment will be made on a fixed-term contract. Fringe benefits include the University's Voluntary Contributions to MPF Scheme or a contract-end lump sum payment (totaling up to 10% of the basic salary), leave, medical and dental benefits. The appointee will hold a substantive rank of Computer Officer/Assistant Computer Officer in the University.

The University only accepts and considers applications submitted online for this post. Applicants should complete the [online application form](#) and upload a full CV on or before **14 July 2025**. Applications which are incomplete or without the required documents may not be considered. Personal data provided by applicants will be used for recruitment and other employment-related purposes. For details of the Personal Information Collection Statement, please refer to <http://www.eduhk.hk/jobsoff/index.php?glang=en>.

All applications will be treated in strict confidence. Only those who are shortlisted will be contacted. The University reserves the right not to fill the position(s) advertised.

Further information about the University is available at <http://www.eduhk.hk>.

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